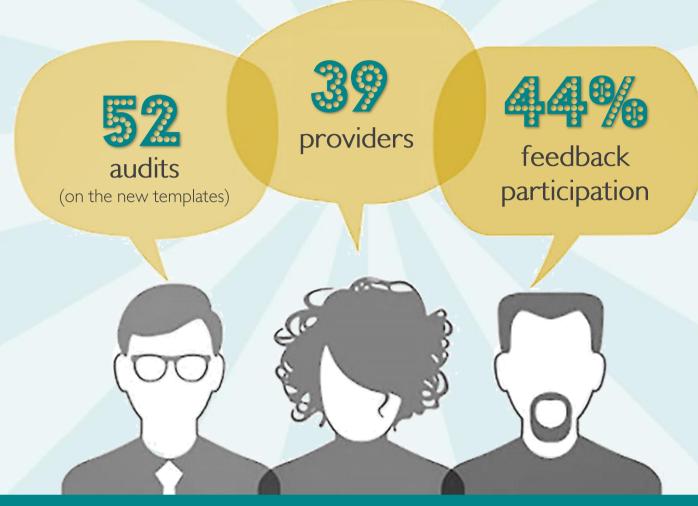
# WHAT WE HEARD -

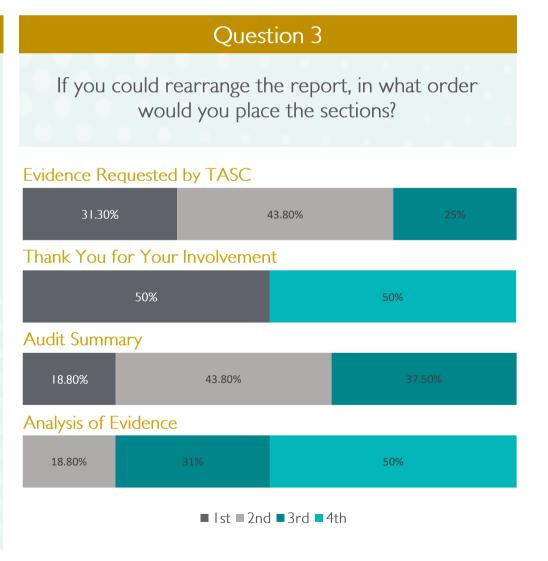
2020 DESKTOP AUDIT REPORTS



### Survey Findings







## WHAT WE HEARD -

#### 2020 DESKTOP AUDIT REPORTS

# If you were to rate the usefulness and clarity of the report, what score would you give it out of 5 (the more stars the better the rating)?

4.56% Average Rating

#### Question 5

Do you have any suggestions for further improvements?



Offered Additional Suggestions

#### Question 6

Do you have any other comments, questions or concerns?



Offered Additional Thoughts

#### Suggestions Raised



#### Increased Response Time

The timeframe for providers to respond to audit findings could be increased.



#### Column Headings

The wording in the 'Meets Requirements' column could be clearer.



#### Exemplar Request

It was suggested that TASC provides exemplars to accompany identified opportunities for improvement.